

DTE Energy, Consumers Energy and THAW have partnered to host

CUSTOMER ASSISTANCE DAY (CAD)

Wednesday, March 28th, 9 a.m. to 4 p.m.

Rochester Area Neighborhood House
1720 S. Livernois, Rochester Hills, MI 48307



Do you need utility assistance? DTE Energy and Consumers Energy have programs that, if you qualify, can provide varying types of bill payment assistance.

Make sure you bring the following documents with you to apply:

- You must be a DTE Energy or Consumers Energy account holder.
- Account holder must provide valid copies of their ID and Social Security Card (must be 18 years or older to apply).
- Address on ID must match the service address of the account. If not, you must provide another document validating the address for the account holder/applicant.
- Copy of last 60 days proof of all household income, Child Support, Unemployment, Cash Assistance, (FIP), Adoption Subsidy/Direct Care, Worker's Compensation, Alimony, Interest Annuities or Dividends, Self-employment.
- Copy of your DTE Energy or Consumers Energy utility bill that you are seeking assistance with.

**Incomplete applications will delay the processing period.*

| 150% Federal Poverty Level Guide | | | | | | | |
|----------------------------------|------------|------------|------------|------------|------------|------------|------------|
| Family Size | 1 Person | 2 Person | 3 Person | 4 Person | 5 Person | 6 Person | 7 Person |
| *Income | \$1,485.00 | \$2,002.50 | \$2,520.00 | \$3,037.50 | \$3,555.00 | \$4,072.50 | \$4,591.25 |

**For each additional household member add \$520.00*

Have questions? Call 800.866.8429 then press 3.

